

Dominion SX R3.1 Technical Bulletin

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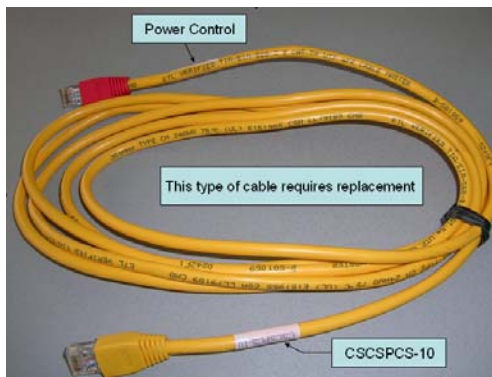
Description

Those who use the Dominion SX to manage Remote Power Control (RPC) units from Raritan may encounter a problem when upgrading to Dominion SX R3.1. The serial cable connecting the SX to the RPC unit may no longer work. This problem can be resolved by replacing the cables that connect the SX and the RPC units.

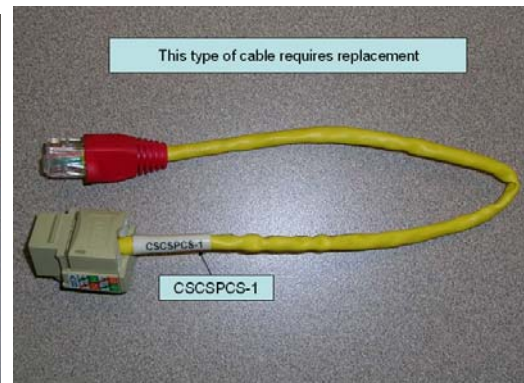
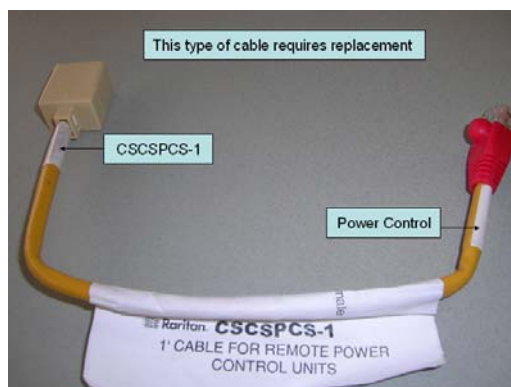
Resolution

The first step is to determine if cable replacement is necessary. Raritan will need to replace cables that meet the following criteria:

- If the label marked as "CSCSPCS-10" (close to the yellow boot) is located far from the label marked as "POWER CONTROL" (close to the red boot), the cable needs to be replaced.



- If the label is marked as "CSCSPCS-1", the cable needs to be replaced.



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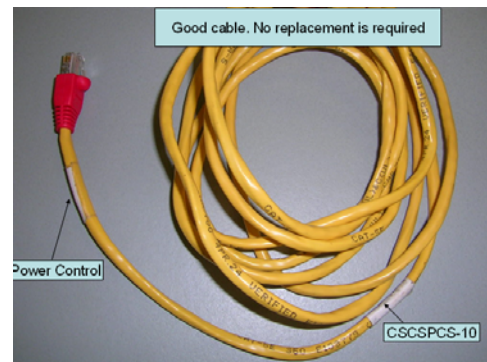
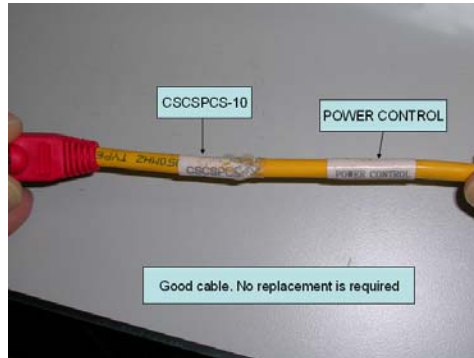
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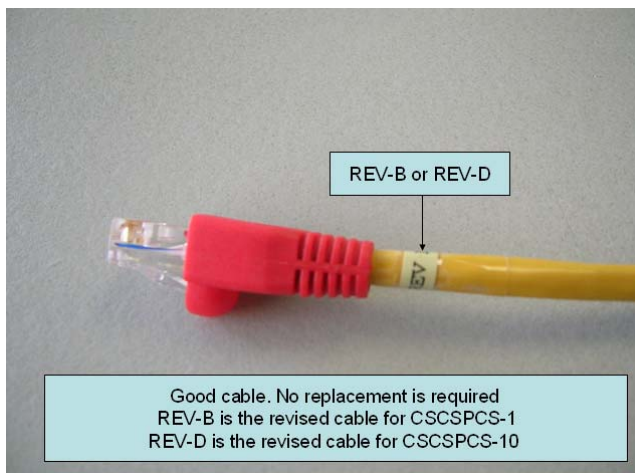
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Cables DO NOT require replacement if they meet the following criteria:

- If the label is marked as “CSCSPCS-10” and it’s placed close to another label marked as “POWER CONTROL” towards the red boot, no replacement is necessary.



- If the label is marked as “REV B” or “REV D”, even if there is another label marked as “CSCSPCS-10” or “CSCSPCS-1”, no replacement is necessary.



How to get replacement cables:

- Contact Tech Support (1-800-724-8090 or 732-764-8886)
- Tech support will arrange for the shipping of replacement cables