

CommandCenter Secure Gateway V1 Models

Quick Installation and Setup Guide

Congratulations on your purchase of CommandCenter Secure Gateway (CC-SG) V1 unit, Raritan's management software platform engineered to consolidate secure access and control of IT devices. This document provides instructions for getting your CC-SG up and running in a minimal amount of time. Prior to installing a CC-SG, you should prepare the devices that will be managed by CC-SG. See the Raritan CommandCenter Secure Gateway Deployment Guide for additional information.



Raritan.

I. Unpack CC-SG

With your shipment, you should receive:

- (1) CommandCenter Secure Gateway V1 unit
- (1) CommandCenter Secure Gateway V1 front bezel
- (1) Rack mount kit
- (1) Power supply cord
- (1) CAT 5 network cable
- (1) Printed Quick Setup Guide (this document),
- (1) Raritan User Documentation CD
- (1) Registration and Warranty papers

Technical Support

Please contact Raritan U.S. at 800.724.8090 between 8:00 AM and 8:00 PM EST or call your local Raritan office if you do not receive all items listed here.

Determine Rack Location

Decide on a location in the rack for CC-SG, in a clean, dust-free, well-ventilated area. Avoid areas where heat, electrical noise, and electromagnetic fields are generated and place it near a grounded power outlet.

II. Rack-mount CC-SG

Identify Rail Sections

Your rack mount kit contains two rack rail assemblies. Each assembly consists of two sections: an inner fixed chassis rail (A) that secures to the unit and an outer fixed rack rail (B) that secures to the rail brackets. A sliding rail guide sandwiched between the two should remain attached to the outer fixed rack rail. The A and B rails must be detached from each other for installation.

To remove the inner fixed chassis rail (A), pull it out as far as possible until you hear a clicking sound when a locking tab emerges from inside the rail assembly and locks the inner rail. Depress the locking tab to pull the inner rail completely out. Do this for both rack rail assemblies.

Install the Chassis Rails

- 1. Position the inner fixed chassis rail sections you just removed along one side of the chassis; ensure the five screw holes line up.
- 2. Screw the rail securely to the side of the chassis.
- Repeat steps 1 and 2 for the other rail on the other side of the chassis. Attach rail brackets if installing into a Telco rack.
- Install Rack Rails
- 1. Determine where you want the CC-SG belongs in the rack.

- Position the outer fixed rack rail/sliding rail guide assemblies at the desired location in the rack, keeping the sliding rail guide facing the inside of the rack.
- Screw the assembly securely to the rack using the brackets provided.
- 4. Attach the other assembly to the other side of the rack, making sure that both are at the exact same height and with the rail guides facing inward. Ideally, two people should work on this together.

Install CC-SG into the Rack

Once the rails are attached to both the chassis and the rack, install CC-SG into the rack.

- 1. Line up the rear of the chassis rails with the front of the rack rails.
- Slide the chassis rails into the rack rails, keeping the pressure even on both sides (you may have to depress the locking tabs when inserting). When CC-SG has been pushed completely into the rack, you should hear the locking tabs click.

Locking Tabs

Both chassis rails have a locking tab that serves two functions:

- To lock CC-SG into place when installed and pushed fully into the rack (normal operating position).
- To lock CC-SG in place when extended from the rack, preventing the unit from falling out of the rack when pulled out for servicing.

III. Connect Cables

Once the CC-SG unit is installed into the rack, you can connect cables. See the diagrams on page 1.

- Connect the CAT 5 network LAN cable to the LAN 1 port on the rear panel of the CC-SG unit. It is strongly recommended to connect a second CAT 5 network LAN cable to the LAN 2 port. Connect the other end of each CAT 5 cable to the network.
- 2. Attach the included AC power cord to the power port on the rear panel of the CC-SG unit. Plug the other end of the AC power cord into an AC power outlet.
- Connect KVM cables to the corresponding ports on the rear panel of the CC-SG unit.

IV. Log in to Local Console to Set CC-SG IP Address

- 1. Power ON CC-SG by pressing the POWER button on the front of the CC-SG unit.
- 2. Attach the front bezel by snapping it onto the front of the CC-SG unit.
- 3. Log in as admin/raritan. Usernames and passwords are case-sensitive.
- 4. You will be prompted to change the local console password.
 - a. Type the default password (raritan) again.



- b. Type and then confirm the new password. Note the new password must be a strong password consisting of at least eight characters that are a combination of alphabets and numbers.
- 5. Press CTRL+X when you see the Welcome screen.
- Choose Operation > Network Interfaces > Network Interface Config. The Administrator Console appears.
- In the Configuration field, select DHCP or Static. If you select Static, type a static IP address. If needed, specify DNS servers, netmask, and gateway address.
- 8. Select Save. Wait a few minutes as CC-SG restarts.

Default CC-SG Settings

IP Address: 192.168.0.192

Subnet Mask: 255.255.255.0

Username/Password: admin/raritan

V. Log in to CC-SG

Once CC-SG has restarted, you can log in to CC-SG from a remote client.

1. Launch a supported browser and type the URL of the CC-SG: http://<IP address>/admin.

For example, http://192.168.0.192/admin.

- 2. When the security alert window appears, click Yes.
- You will be warned if you are using an unsupported Java Runtime Environment version. Follow the prompts to either download the correct version, or continue. The Login window appears.
- 4. Type the default username (admin) and password (raritan) and click Login.

The CC-SG Admin Client opens.

VI. Next Steps

See the CommandCenter Secure Gateway Deployment Guide for information on deploying other Raritan devices for CC-SG management.

See the CommandCenter Secure Gateway Administrator Guide for information on configuring CC-SG.