

Dominion LX Release 2.4.5

October 31, 2011

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Release Notes for Dominion® LX Software Version 2.4.5

Version: DLX 2.4.5 Release Notes, Revision 1.1

Effective Date: October 31, 2011

Applicability:

Dominion LX models:

- DLX-108, DLX-116, DLX-216

Release 2.4.5 is only applicable for the Dominion LX models listed above.

Release Status: General Availability.

Dominion LX Overview:

The Dominion LX is a family of affordable, extensible KVM-over-IP switches with single power supply, single LAN and virtual media. Targeted towards small and medium businesses with less than 75 servers under management, they provide BIOS-level, IP control of 8 or 16 servers with one or two user remote access.

Release 2.4.5 Overview:

Release 2.4.5 is the factory installed release for the introduction of the Dominion LX.

Dominion LX Release 2.4.5:

- **Standard Features.** Standard Dominion LX features include: virtual media, absolute mouse synchronization, common browser based remote/local user interface, 1920x1080 remote video resolution, local and remote authentication (LDAP/AD/Radius), port and administrator permissions, dual stack IPv6/IPv4, port scanning and thumbnail views, LX tiering, modem access and basic security features. See the Dominion LX documentation for more information.
- **LX User Guide and Client Guide Updates.** The Release 2.4.5 version of the User Guide is available from the “Help – Online Help” link in the left panel of the LX web based user interface and on raritan.com.

Dominion LX Documentation:

The following user documentation is available for the Dominion LX:

- **Dominion LX User Guide** – user guide to the LX’s local and remote browser based user interfaces and general LX usage.
- **Dominion LX Quick Setup Guide** –for the initial setup of the LX.
- **KVM and Serial Client Access Guide** – reference for the remote clients for the Raritan KVM-over-IP products

- **Dominion LX CIM Guide** – reference for the Dominion Computer Interface Modules (CIMs). Which CIM to use, etc.

The Dominion LX documentation is available from the LX web based user interface and on the Raritan.com website: www.raritan.com. Please go to the **Support** section, go to **Firmware and Documentation** and then select **Dominion LX**. The documentation is shown by release, so click on the appropriate release.

Dominion LX Online Help:

An **Online Help System** is available. Click on **Help – Online Help** in the left hand information panel and the Online Help system will launch. You can browse to the appropriate topic via the Contents, Index and Search tabs. The entire Dominion LX User guide is available, including text and images, with an extensive set of links.

Online help for the Raritan products is now available on [raritan.com](http://www.raritan.com):

<http://www.raritan.com/support/online-help/>

Computer Interface Module (CIM) Overview:

A CIM is required to connect each server or device to the Dominion LX. Different types of CIMs are available for various purposes and devices.

Dominion LX can use the following CIMs:

- **D2CIM-DVUSB:** *dual* USB virtual media CIM, required for virtual media and absolute mouse synchronization. This CIM is recommended for customers planning to access virtual media drives at the OS and BIOS levels, and for LX-to LX tiering.
- **D2CIM-VUSB:** *single* USB virtual media CIM, required for the virtual media and absolute mouse synchronization features. This CIM is recommended for customers planning to access virtual media drives only at the OS level.
- **Dominion CIMs:** DCIM-PS2, DCIM-USBG2, and DCIM-SUN for customers who don't plan to use virtual media or absolute mouse synchronization, but would like the flexibility to use CAT5 cabling. There is a small switch on the DCIM-USBG2, which should be set to the "S" position for use with SUN servers with USB ports.
- **Economical MCUTP cable-CIMs.** For customers who don't plan to use virtual media or absolute mouse synchronization, MCUTP cable-CIMs provide an economical alternative to the Dominion CIMs. The MCUTP cable CIM is an integrated CIM and Cat5 cable available in several different lengths.
- **P2CIM-SER,** which can be connected to serial devices.
- **Paragon CIMs are not supported by the Dominion LX.**

Consult the Dominion LX CIM Guide for more information.

Release 2.4.5 Compatibility Information:

1. LX devices can be remotely accessed by three KVM remote clients:

REMOTE CLIENT	DESCRIPTION	VERSION
Virtual KVM Client (VKC)	Java-based client invoked from the browser-based remote user interface.	Version 3.0
Multi-Platform Client (MPC)	Java-based client with traditional Raritan user interface. Installable client, which can work without a browser.	Version 7.0
Active KVM Client (AKC)	Windows-based client invoked from the browser-based remote user interface.	Version 1.0.3

2. **SUN Java™ Runtime Environment (JRE) versions 1.4.x and 1.5.x are not supported!**
3. **SUN Java™ Runtime Environment (JRE) versions 1.6 is now the minimum version.** The certified JRE 1.6 builds at this time are JRE 1.6.0_10 through 1.6.0_24, with the following exceptions:

JRE version **1.6.0_15** has not been tested.

For best results, we recommend that Java Plug-in Caching is not enabled.

4. Due to browser/Java compatibility issues with Apple Mac OS 10.4/10.5, JRE 1.6 and Raritan's Java based KVM clients (MPC, VKC), we recommend the following for customers on Apple Mac desktops (when the KVM Client is used there):
 - a. **Mac OS 10.4:** remain with LX Release 2.2 or upgrade to Mac OS 10.6
 - b. **Mac OS 10.5/Power PC:** remain with LX Release 2.2 or upgrade to Mac OS 10.6
 - c. **Mac OS 10.5/Intel:** remain with LX Release 2.2, upgrade to Mac OS 10.6 or install the standalone version of MPC on Mac OS 10.5
 - d. **Mac OS 10.6:** fully supported with Java 1.6
5. If the client does not have a JRE associated with the Browser or if the JRE version is below 1.6, then a message will be displayed, and the user will be directed to install the latest version from the SUN Java website.
6. The JRE installation requires the multi language option to be enabled for Korean and other non-English language support. For a "Custom" JRE installation, must ensure that "Support for Additional Languages" is included during the installation process.
7. AKC requires the use of Internet Explorer and Microsoft .NET Framework 3.5 or higher. Use a URL of the form: [http\[s\]://<LX IP address>/akc/](http[s]://<LX IP address>/akc/). Windows XP, Vista and Windows 7 desktops are supported.

AKC requires Microsoft .NET Framework version 3.5 and Internet Explorer 6 or above.
8. While Internet Explorer 6 is supported in this release, we recommend using later IE releases. **Internet Explorer 6 will no longer be supported in future releases.**
9. Firefox release 3.6.14 is not recommended or supported due to issues in that release. Those issues have been removed in later Firefox releases.

10. The following, legacy operating systems are no longer officially supported as target servers: Solaris 9, Fedora all versions before 13, SUSE all versions before 10.x. Consult the User Guide for more information.
11. Use the pre-defined macros created for the Japanese Kana Key and the R-ALT-KANA key, as these keys are not consistently received from the JRE.
12. There is a new SNMP v2 MIB. This should be loaded into your SNMP management system if you are enabling SNMP traps from your LX switch.

64 Bit Windows Client Support: Java Requirements

The following 64 bit Windows clients are supported: Windows 7 (64 bit), Windows XP Professional 64-bit, Windows Vista 64-bit, and Windows Server 2008 64 bit.

For the Virtual KVM Client and Multi-Platform Client when accessed as Java applets – i.e. from the LX HTML user interface or through CC-SG, the following is important:

1. Both the 32-bit and 64 bit JRE plug-ins are supported.
2. The 32 JRE plug-in has been certified with the following 32 bit browsers: Firefox 3.0, Internet Explorer 7 and Internet Explorer 8.
3. The 64 bit plug-in has been certified with Internet Explorer 7 and Internet Explorer 8.
4. For the standalone version of MPC, either a 32-bit or 64-bit JRE plug-in can be used.

Release 2.4.5 Important Notes and Information:

1. Certain features such as virtual media and absolute mouse synchronization require the use of the D2CIM-VUSB or D2CIM-DVUSB virtual media CIMs.
2. The Dominion LX has a USB-based local port with 3 USB ports. For PS/2 mice/keyboards, an adapter is required.
3. Only the standard USB profiles are included in the Dominion LX: Generic, Linux, and Mac OS-X (10.4.9 and later).
4. The MCUTP CIMs do not have internal memory, therefore, there is no storage of the CIM serial number or the CIM name. If you move the MCUTP CIM to another Dominion LX, then you must re-name it.
5. Paragon CIMs, other than the P2CIM-SER, are not supported by Dominion LX.
6. Remote power control via the Dominion PX is not available in the Dominion LX.
7. CC-SG management is not available for the Dominion LX.

Firmware Upgrades:

Raritan provides new firmware upgrade releases that contain software enhancements, new features, and improvements. These upgrades are available on the Raritan Website: www.raritan.com. Please go to the Support section and click on Firmware Upgrades and then Dominion LX in the left navigation panel, or go directly to:

<http://www.raritan.com/support/firmwareupgrades/dominionlx>

Locate the entry for the new firmware release. Release Notes are available with: (a) brief descriptions of new features/enhancements, (b) important operating instructions, and (c) firmware upgrade instructions. Follow the Release Notes instructions to upgrade the device.

LX Features - Important Notes and Information

The following sections describe important operating information for the Dominion LX features.

User Interface, Browsers, KVM

1. While Internet Explorer 6 is supported in this release, we recommend using later IE releases due to security concerns. **Internet Explorer 6 will no longer be supported in future releases.**
2. Microsoft's Internet Explorer (IE6 and above) must be used to launch AKC. Windows XP, Vista and Windows 7 user desktops are supported. Microsoft's .NET Framework 3.5 is required.
3. For Mac OS, the Safari™ browser is certified for use. Absolute Mouse Synchronization is required for Mac servers. The "Mac OS-X (10.4.9 and later)" USB profile should be enabled for the specific port on the Port Configurations page.
4. Be careful of the web browser refresh or reload function/button, which has the side-effect of closing VKC sessions.
5. Absolute Mouse Synchronization requires support from the OS. Windows and Mac OS' generally support it. Linux and UNIX based OS' (AIX, HP-UX, Solaris) generally do not.
6. For certain servers, particular widescreen formats may not be available when the LX CIM is attached. If so, disconnect the CIM, set the resolution and re-connect the CIM. Alternatively, the following Raritan adapters can be used: DDC-1440 and DDC-1680
7. For the best possible video quality, adhere to these distance guidelines from the CIM to the LX:

Server Video Resolution	Distance
1024x768 (and below)	150 feet
1280x1024	100 feet
1600x1200 (or above)	50 feet

8. SUN Backgrounds: Some of the SUN background screens may not center precisely on certain SUN servers, i.e. those backgrounds with dark borders (e.g. NoBackDrop). Use another background or place a light colored icon in the upper left hand corner.
9. Asian language support. For the KVM Clients (VKC, MPC and AKC), set the "Locale Setting of the Client PC" to the appropriate language. For the Remote HTML interface, set the language via the Language item on the Device Settings Menu.
10. When the Auto Scan feature is used to scan tiered target servers, a port change event will be created in the audit log when the server is scanned, and if SNMP notifications are enabled, an SNMP trap will also be generated.

Virtual Media

1. There are several prerequisites for Virtual Media: (1) a D2CIM-VUSB or D2CIM-DVUSB must be connected to the server's USB port, (2) the operating system (OS) or BIOS must support USB connected devices, and (3) the user must have the required administrator permissions on the client, target and the LX.
2. Not all servers and operating systems support all virtual media options. In general, modern Windows® OS' do, including Windows Vista™, 2003 Server, XP and Windows 2000 with the latest patches. Target Servers running Linux and Mac OS', when accessed from a Windows client, will generally mount CD/DVD drives, USB drives and ISO images. Mac® and Linux clients can now mount these types of media also, subject to the notes above. Other UNIX based OS' generally do not support virtual media.
3. In general, due to varying BIOS implementations of the USB 2.0 standard regarding virtual media, it is not always possible to boot from a virtual media drive at the BIOS level. **The D2CIM-DVUSB CIM is recommended for customers who plan to use virtual media at the OS and BIOS levels.** Use D2CIM-VUSB for virtual media at the OS level. Please note that some BIOS do not support USB devices as boot devices and hence virtual media is not possible.
4. For Windows OS', do not use the "Safely Remove Hardware" function in the system tray on the target server to disconnect a mounted virtual media drive. Disconnect using the "Disconnect" command on the virtual media menu.
5. Virtual media operations are available from Linux and Mac Clients. Please note:
 - When using the KVM clients on Linux, Linux formatted partitions cannot be mounted on Apple Mac and Windows target servers. Linux ext3/4 drive partitions should be un-mounted on the client PC prior to a virtual media connection.
 - When using the KVM clients on Apple Mac, Mac formatted partitions cannot be mounted on Linux and Windows target servers.
 - Windows formatted partitions may be mounted on other operating systems.
 - Active system partitions on Apple Mac and Linux clients should be un-mounted before a virtual media connection.
 - Mapped drives from Mac and Linux clients are not locked and are read-only when mounted on the target server during a virtual media session.
 - Non-root users on Linux will see the virtual media connection disconnected if a CD ROM is removed from the drive. This is due to the permissions granted to non-root users, and is not the case for root users.
6. To use the enhanced Apple MAC BIOS entry, the D2CIM-VUSB or D2CIM-DVUSB CIM firmware must be updated. Ensure the CIMs are attached when the LX is upgraded to Release 2.2. Also a MAC specific USB profile should be used: BIOS Mac USB profile or Mac OS-X (10.4.9 and later) USB profile.

7. On Windows 7 target servers, mounted virtual media drives may not be visible in the “My Computer” folder, due to a new Windows 7 feature. To disable it, go to "Folder options"->"View" and uncheck "Hide empty drives in the Computer folder".
8. On Windows 7, with User Account Control (UAC) on, if not “Running as Administrator” in IE, the user will not have access to all Virtual Media Resources, in particular fixed drives and fixed drive partitions.

Dominion LX to LX Tiering:

- Two levels of tiering are supported; up to 256 target servers can be connected. Multiple, tiered LX switches can be connected to a base LX switch and accessed either locally or remotely from the base LX switch.
- To physically connect the local ports of the tiered switches to the base switch, use the D2CIM-DVUSB. Since the local port of the tiered switch has been connected to the base switch, local access is not directly available on the tiered switches.
- Both local and remote access through the base LX switch is available. Consolidated local access is a convenient way to access up to 256 servers from a single console in the data center.
- Tiered remote access is also available, but has some restrictions. Customers can connect to the base switch and remotely access all servers connected to the base and tiered switches. Please realize that: (1) there is only one simultaneous tiered connection supported per tiered switch and (2) certain advanced features are not available over a tiered connection. In general, direct access to the tiered switch will provide maximum functionality, although tiered remote access is very convenient for customers needing basic IP access from a single IP address.
- Virtual media and absolute mouse are not available over a tiered connection. These advanced features are available when remotely accessing servers directly from the tiered switches.
- The Multi-Platform Client (MPC) provides direct IP access to the base and tiered switches with full support of the advanced features.
- The base and tiered switches must run the same Dominion LX Release. Any LX model can be used as the base and tiered switches.
- Users must share the same login and password on the base and tiered switches.
- For best operation of the tiering feature, we recommend minimizing the number of User Groups, with a maximum of 50 User Groups.
- Internet Explorer (IE) 7 is not recommended for tiered remote access. Use IE 8 instead.

Generic Tiering

Generic, hot-key based tiering is available. In this case a Dominion LX is the base tier and the tiered switches can be Raritan or 3rd party KVM switches that are hot-key switchable. In this case, the LX port connected to the KVM switch should be configured to be of type “KVM Switch” on the Port Configuration page. For this form of tiering the following applies:

- The D2CIM-VUSB or D2CIM-DVUSB CIM should be used to connect to the local port of the KVM switch to the base switch.
- We are not certifying specific KVM switches in Release 2.4.5.
- The tiered KVM switch must support hot-key switching on its local port.
- The KVM switch must be configured to accept one of the allowable hot-key sequences and then switch to the selected target server.
- Advanced KVM features such as virtual media are not supported over the tiered connection.
- Consult the LX documentation for more information.

Windows KVM Client (AKC)

1. AKC can be launched from IE using HTTPS or HTTP with the following syntax: `http[s]://<LX IP Address>/akc/`
2. The “Enable AKC Download Server Certificate Validation” check box on the “Device Settings” page controls how AKC is launched by IE.
3. If disabled (default), users must ensure that (1) cookies from the IP address of the LX device being accessed are not currently being blocked, and (2) Vista, Win 7, Win 2008 Server users should ensure that the IP address of the device being accessed is included in their browser’s Trusted Sites Zone, and that Protected Mode is not on when accessing the device.
4. If enabled, then the administrator must upload a SSL certificate with a valid host designation for the LX. In addition the user must add the certificate to the browser’s Trusted Root CA store.
5. When using Direct Port Access with the new AKC Windows client, after connecting to the first target server port, a new browser window or tab should be used for subsequent connections.
6. IPv6 is not supported for AKC Client. Use one of the Java Clients (VKC, MPC) instead.

Networking

1. For reliable network communication, configure the LX and LAN Switch to the same LAN Interface Speed and Duplex. For example, configure both the LX and LAN Switch to Autodetect (recommended) or set both to a fixed speed/duplex such as 100Mbps/Full.
2. To further minimize network bandwidth for lower bandwidth situations, set the “Noise Filter” on the “Video Settings” panel in the remote clients above the default value of 2 - values of 3 or 4 are recommended.

3. IPv6 usage notes. IPv4 networking is the factory default. Enable IPv6 on the Network Settings panel for IPv6/IPv4 “dual stack” operation. IPv6 is available in standalone configuration. Access of remote ISO images in a virtual media connection via IPv6 is not supported due to third party software limitations. IPv6 with Apple MAC OS Leopard is not supported.

Other

1. To use AES encryption, first ensure that your web browser supports this stronger encryption – not all browsers do. For AES, set the “Encryption mode” on the “Security Settings” panel to “AES,” not “Auto” which generally results in RC4 encryption. 128 bit and 256 bit AES encryption are supported.
2. In general, most administrative functions are available on the remote and local consoles. But some functions, by their nature, are only available on one console. For example, “Factory Reset” and the “Local Port Settings” are available on the local port. Firmware Update, Backup and Restore, and certain LX Device Diagnostics features are available from the remote client.

DLX 2.4.5 Release Notes, Revision 1.1

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